

## Care Hub

Putting your employees in control of their treatment

#### Hello,

If your employees need to access care or make a claim on their health plan, it's easy and quick to do online.

Through Care Hub they can:

- Start a health claim for themselves or someone else on their plan
- Get instant decisions on care requests and track progress
- Compare and find the right consultant and book virtual or inperson appointments
- Access Vitality GP, self refer for physiotherapy and Talking Therapies



#### Watch how easy it is to request care

# How to access care through the VitalityHealth Care Hub



### Ways to access Care Hub

- Log into Member Zone. Go to the 'Health' tab and choose 'Care Hub'.
- Log into the Vitality Member app. Scroll to Health plan and select 'Make a claim'.

Log into Care Hub

Health insurance ● Life insurance ● Car insurance ● Investments













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