

Important Program Update: Attention Member:

IMPORTANT:

If you have not received your Express Scripts Pharmacy ID Card yet, and need to get medicine, please present this letter to your pharmacist to accurately process your prescription.

*You will soon receive a permanent Pharmacy Discount Card in the mail along with information on additional pharmacy services.

If you have any questions about your new prescription discount program, please contact Express Scripts' Dedicated Customer Service Line for Information Solutions at 866-311-3104.

When calling in a refill for a prescription, please give the pharmacist the below information contained in the table for on-line claims processing.



Attention Pharmacist:

This pharmacy plan member is new and does not have his/her prescription ID card yet. To simplify your prescription processing, please link the cardholder and all members of their family to **Express Scripts following the steps below...**

Please follow the action steps listed below to enter the claim.	
Step 1	Enter Bin # 003858
Step 2	Enter Processor Control A4
Step 3	Enter Rx Group #: JZCA
Step 4	Enter the Cardholder id number (SSN will work)
Step 5	Enter the member's date of birth

**NEED
ASSISTANCE?**

Pharmacist, if you have any questions while processing the claim, please call the Express Scripts' Pharmacy Help Desk
1-800-824-0898
